



Time to settle down with a good read

This month is an interesting month for data analysis and report reading. So, time to settle down with a cup of tea and digest some of the findings in two interesting sets of reports:

- 1) The latest National Institute for Health and Care Excellence (NICE) impact report on maternity and neonatal care highlights some interesting findings on the impact of NICE guidance.
- 2) The NHS Improvement bi-annual official statistics reports include a raft of data sets, trends and analysis on patient safety incident reporting. The number of incidents reported to the NRLS for England continues to increase. Incident categories help us understand that certain types of incident are more common than others. Nationally, the top reported from April 2017-19 were 'patient accident', 'implementation of care and ongoing monitoring/review', 'access, admission, transfer, discharge' and 'medication.' which show a great connection to the PSC workstreams.

Read more about these, as well as some exciting new workstreams below.

I'd also like to thank East of England Leadership Academy for their support in funding another Measurement for Improvement masterclass (delivered in October), as well as the Human Factors masterclass coming up on 20 November. It is a great sign of commitment from individuals and organisations to learn that these classes are nearly full or are

**Caroline Angel, Director – Patient Safety
Eastern Patient Safety Collaborative (PSC)**

News

➤ NEW - Medicine Safety Improvement Programme

The Medicine Safety Improvement Programme (MedSIP) aims to reduce errors in the administration of medicines in care homes, thus improving the safety and experience of care.

This month, the first phase of the programme will begin, which will involve mapping out what is working around medicines safety in care homes, exploring the nature and scale of medication errors and assessing the quality improvement (QI) capabilities of care home staff. This will allow us to understand current delivery, the nature and scale of the issue and identify potential medicine safety ‘test sites’ and interventions next year.

We will be engaging with key stakeholders, including patient and public involvement (PPI) groups, clinical commissioning groups, local authority and care home providers, primary care networks and many more.

We look forward to updating you on our progress with this exciting new workstream in the near future.

➤ Maternity and Neonatal Safety Improvement Programme

The Maternity and Neonatal Safety Improvement Programme (MatNeoSIP) is the new name for the former Maternity and Neonatal Patient Safety Collaborative. The programme supports continuous and sustainable improvement in maternity and neonatal units through evidence-based QI methodology.

Trusts involved in wave 3 of the MatNeoSIP will be attending a two-day learning set in November to develop practical skills in: the model for improvement; situational awareness and human factors; the ‘refine and scale up’ phase, and much more.

This will offer an opportunity for improvement teams to do group work and refine their improvement projects in areas such as:

- Improving the proportion of smoke-free pregnancies
- Improving optimisation and stabilisation of very preterm infants
- Detection and management of diabetes in pregnancy
- Detection and management of neonatal hypoglycaemia

We look forward to seeing colleagues involved in MatNeoSIP in November!

➤ E-learning module – Improving safety culture on the labour ward

National publications such as the Francis Report and Berwick Review emphasise the need for human factors principles and practices to drive improvement in quality and safety in the NHS.

In 2017 Eastern, West Midlands and East Midlands PSCs, in association with Health Education England, called for expressions of interest to gather a range of bespoke human factors projects, designed specifically to tackle an issue relating to a priority area in the NHS.

One of the successful submissions was from Norfolk and Norwich University Hospital NHS Foundation Trust who were keen to develop a human factors e-learning package, built on evidence-based national recommendations specific to maternity. After 18 months of hard work from a partnership of midwives, patients and doctors, the e-learning resource is now available. It helps develop personal and team knowledge of human factors in areas such as decision making, communication, team working and conflict resolution.

You can find the e-learning package on the [Royal College of Obstetricians & Gynaecologists](#) website.



➤ Congratulations to Harold

Tara Marshall, our Clinical Lead Deterioration has shared with us that Harold (left) has completed his PAT (Pet Assessment Therapy).

Harold will be visiting the residents in some care homes in the region as Tara supports the QI projects on the deteriorating patient.

Well done Harold!

Resources and opportunities

The King's Fund ➤



➤ ATTEND: King's Fund Annual Conference 2019

The King's Fund Annual Conference 2019 will focus on how local areas are building important relationships across the system to deliver the NHS long-term plan and population health.

The event will showcase the Kings Fund's work and progress in three key areas:

- supporting improvements in health and wellbeing across places and communities
- promoting better health and care for people with the worst health outcomes
- ensuring its people and leaders are valued and supported.

[View the full programme and buy discounted group tickets here >>](#)

➤ READ: Latest NICE impact report on maternity

NICE impact reports review how National Institute for Health and Care Excellence (NICE) recommendations are being used in priority areas of the health and care system.

The latest of these focuses on how evidence-based guidance contributes to improvements in maternity and neonatal care services.

One of the findings of the report is that, between 2016 and 2019, there was a decrease in both neonatal admissions and emergency caesarean section rates, following implementation of a [NICE quality standard on multiple pregnancies](#).

Since publication of the first NICE impact maternity report, there has also been an increase of trusts providing women with [high throughput non-invasive prenatal testing for fetal rhesus D genotype](#).

[Download the full report here >>](#)



➤ EXPLORE: Patient safety incident reporting

NHS Improvement have published their latest bi-annual official statistics on patient safety incidents reported in England to the NRLS. The data sets out the number of patient safety incidents reported and describes patterns and trends.

These reports can support you in analysing and improving your reporting culture. To find out more, take a look at:



➤ ATTEND: Learning from Excellence community event

West Midlands AHSN and Birmingham Children's Hospital Charity are holding the third Learning from Excellence (LfE) Community event on Friday 7 February 2020 at the Birmingham Conference and Events Centre.

The theme of this year's conference is "Why language matters". The event will feature updates from colleagues in the LfE

- The [commentary report](#)
- In-depth data [organised by NHS trust](#)
- Analysis of [national patterns and trends](#)
- Tailored reports on individual reporting patterns via the [NRLS Explorer Tool](#)

NHS Improvement have also published their [sixth patient safety review and response report](#), showing how incident reports were used to identify and address 'under-recognised' safety issues between October 2018 and March 2019.

Community, an opportunity to share your LfE-related work and a chance to meet and catch up with fellow members of the LfE Community.

[Book your place at the conference here >>](#)

Posters from LfE community members are key to the LfE events. If you would like to submit an abstract for posters on any topic related to the event theme "Why Language Matters", you can submit your poster application to mail@learningfromexcellence.com



➤ ATTEND: Webinars on quality improvement

Healthcare Improvement Scotland is currently hosting an exciting line up of monthly WebEx sessions, entitled 'QI Connect' and presented by a number of international leaders in quality improvement.

The next WebEx session, on 21 November, is with Tejal Gandhi, Chief Clinical and Safety Officer at the Institute for Healthcare Improvement.

[Sign up for the 21 November session here >>](#)



➤ OPPORTUNITY: Quality improvement manager role

West Suffolk NHS Foundation Trust is looking for a proactive and proficient manager to join their growing QI team.

Applicants will have proven experience of managing change over an extended period of time, an understanding of QI methods and the desire to bring these two strengths together to drive an inspiring programme across organisational boundaries.

[Read more about this exciting opportunity >>](#)

Thoughts and views

Hugely excited that @RCObsGyn & @NNUH have today published our #HumanFactors e-learning module. Thanks to @TheEAHSN = ★FREE TO ACCESS★ A partnership of midwives, patients and doctors created this resource. Well done to @Lakey89 #proud <https://bit.ly/2NfiKKL>

 @TheEAHSN

07 October 2019

BREAKING: 1 in 4 people experience a mental health problem at some point in their life. We're ready to watch our screens at 8:45 tonight for the launch of the #everymindmatters campaign!



 @TheEAHSN

27 September 2019

Did you know that on average, more babies are born in the last week of September than any other week in the UK? Learn about our work to protect pre-term babies from cerebral palsy during birth #PReCePT

 @TheEAHSN

26 September 2019

Today we ran our latest interactive #HumanFactors workshop for both clinical or non-clinical staff - embedding human factors science into the design of healthcare systems and processes to make them safer. If you want to learn more, get in touch.

Connect and share

If you would like to suggest a story for the next newsletter or provide feedback please contact improvement@eahsn.org.

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Unit C, Magog Court, Shelford Bottom, Cambridge, CB22 3AD

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