

## **Citizens' Senate meeting no 36**

26<sup>th</sup> April 2022, 11.00am - 12.30pm

Zoom meeting

Meeting Notes

### **ATTENDEES**

Godwin Daudu, Kevin Minier, Trevor Fernandes, Rodney Earp, Paul Osman, David Huxter, Fiona Carey, Norma Huxter, Kevin James, Ann Nunn, Claire Uwins, Suzanne Meenan,

### **APOLOGIES**

Sarah Rae, Lindsey Cook, Jeremy Dearling, Ann Nutt, Mary Newton, Nat Barden, Roy Johnston, Colin Stodel, James Woolnough, Jenny Rivett, Gill Orves, Michele Stewart, Damaris Japhet.

### **WELCOME AND INTRODUCTIONS**

- Congratulations to Suzanne Meenan and Damaris Japhet (although Damaris was unable to attend). Suzanne introduced herself to the members and her work so far.
- Kevin Minier introduced himself as the new Manager of the Citizens Senate, taking over from Trevor Fernandes.
- Godwin Daudu was introduced as the Chair of the Citizens and will be working with Kevin Minier going forward.
- The Members of the CS also expressed their gratitude to Trevor for his exemplary leadership of the EoE Citizens Senate over the years and wish him great health and good luck for the future and a well-deserved rest from running the CS.
- We reenforced the purpose of the CS. Everything we do fits within the context of our aims and purpose. Our representation is consistent with the NHS Long Term Plan, Eastern AHSN's national mandates, research, and innovation.
- Members' introductions.

### **PROFILE INTRODUCTION**

- Kevin Minier updated us with the work he is doing to obtain everybody's profile information. KM is contacting everybody individually to explain the need for this information and to understand better what support each person needs from the CS.

**Action: KM to provide a CS Member Profile Template for all to provide updated profiles to [contact@eoecitizenssenate.org](mailto:contact@eoecitizenssenate.org)**

### **INVOLVEMENT REQUESTS**

- There is a need to track CS involvement: involvement requests received, member interest and applications, member involvement, member satisfaction and outcomes achieved.

**Action: All members to provide updates on CS relevant involvement and activities by contacting [contact@eocitizenssenate.org](mailto:contact@eocitizenssenate.org)**

- Kevin James shared his views that insufficient attention is made to issues about Mental Health by the CS and asked for a review to be conducted. Kevin Minier to follow up and liaise with KJ.

**Action: KM to meet with Kevin James to discuss how to raise the profile of strategic mental health involvement requests through the CS.**

### **SHARED DECISION MAKING (SDM) and PATIENT INITIATED FOLLOW UP (PIFU)**

- Trevor Fernandes presented on Shared Decision Making including a video on Patient Initiated Follow-Up (PIFU) and took questions from the members.

**Action: Future CS Meeting to revisit PIFU and its implementation and achieved outcomes.**

**Action: KM to connect with David Huxter regarding Primary Care Networks/GPs and their requirement for Shared Decision-Making.**

### **ACCESS TO HEALTH & SOCIAL CARE SERVICES**

- Godwin Daudu presented on the African Families in the UK (AFiUK) CIC and what they hope to achieve and contribute the CS. He took questions from the members.

**Action: Godwin to arrange an online meeting with Claire Uwins and Kevin James and other members with interest in Health Equity and Mental Health.**

### **AOB**

**Action: Claire Uwins to arrange an online meeting with Norma Huxter regarding Patient Participation Groups (PPGs).**

**Action: KM to progress CS partnership with East of England Healthwatch and local Healthwatch to inform CS of the Healthwatch involvement with the Integrated Care Systems.**

**Action: KM/GD to investigate including on the CS Agenda the Directed Enhanced Service - the new contracts for doctors – access to personalised services, good customer service & communication skills, equality & diversity.**

**Action: Trevor Fernandes to send everybody the email contact list.**

**NEXT MEETING**

Tuesday 21<sup>st</sup> June 2022 11am-12:30pm on Zoom