

Citizens' Senate meeting no 37

21st June 2022, 11.00am - 12.30pm

Zoom meeting

Meeting Notes

ATTENDEES

Godwin Daudu, Kevin Minier, Trevor Fernandes, Paul Osman, Colin Stodel, David Huxter, Norma Huxter, Gill Orves, Claire Uwins, Damaris Japhet, Ann Nunn, Fiona Carey, Suzanne Meenan 11:30am, Sarah Rae 11:30am.

Sharon Rodie (Guest Speaker)

APOLOGIES

Lindsey Cook, Jeremy Dearling, Mary Newton, Kevin James, James Woolnough, Michele Stewart. Nat Barden, Roy Johnston, Ann Nutt, Jenny Rivett, Rodney Earp.

WELCOME AND INTRODUCTIONS

- The purpose of the CS was shared. Everything we do fits within the context of our aims and purpose. Our representation is consistent with the NHS Long Term Plan, Eastern AHSN's national mandates, research, and innovation.
- Members' introduced themselves for the benefit of our speaker and the newer members. The information shared was inspiring and extensive regarding the variety and complexity of involvement.

MEETING NOTES AND ACTIONS

Action: KM to provide a CS Member Profile Template for all to provide updated profiles to contact@eocitizenssenate.org

There are a number of members who do not have initial or updated profiles. The profiles enable our prospective clients to see the lived experience and depth of involvement expertise of the CS membership.

Action: All members to provide updates on CS relevant involvement and activities by contacting contact@eocitizenssenate.org

The member introductions at the start of the meeting demonstrated the extent of involvement being conducted and the need to have this recorded and shared.

There is a need to track CS involvement: involvement requests received, member interest and applications, member involvement, member satisfaction and outcomes achieved.

Action: KM to meet with Kevin James to discuss how to raise the profile of strategic mental health involvement requests through the CS.

Action: Future CS Meeting to revisit PIFU and its implementation and achieved outcomes.

Action: KM to connect with David Huxter regarding Primary Care Networks/GPs and their requirement for Shared Decision-Making.

DH to discuss this at his surgery patient participation group meeting.

Action: Godwin to arrange a Zoom meeting with Claire Uwins and Kevin James and other members with interest in Health Equity and Mental Health.

Action: Claire Uwins to meet with Norma Huxter regarding Patient Participation Groups (PPGs).

This has been completed.

Action: KM to progress CS partnership with East of England Healthwatch and local Healthwatch to inform CS of the Healthwatch involvement with the Integrated Care Systems.

KM will be informing the East of England Healthwatch Forum the CS offering at their next Forum on Thursday 25th August 2022.

Action: KM/GD to investigate including on the CS Agenda the Directed Enhanced Service - the new contracts for doctors – access to personalised services, good customer service & communication skills, equality & diversity.

The Meeting Notes were accepted and are accessible from 'Citizens' Senate Meeting no 36' in the Previous Meetings Section of the Citizens' Senate Website:

<https://www.eocitizenssenate.org/previous-meeting-minutes>

The Agenda, Slides and Meeting Notes for this meeting are accessible from 'Citizens' Senate Meeting no 37' in the Previous Meetings Section of the Citizens' Senate Website:

<https://www.eocitizenssenate.org/previous-meeting-minutes>

CITIZENS' SENATE UPDATE

- Kevin Minier shared the proposal for the Citizen' Senate Theme for 2022/23 on access to health and social care services considering health equity and the social determinants of health, data analytics (evidence) and workforce.
- Patient/Carer (CS Member) Involvement in strategic partnerships to be involved in priority setting and strategic coproduction to provide the patient/care perspective and training in co-production principles.
- Updated on the work being done to obtain member's profile information.

Action: KM/GD to progress the 2022/23 theme, the engagement of strategic community partners and to access strategic co-production involvement requests.

PATIENT AND PUBLIC INVOLVEMENT WITHIN INTEGRATED CARE SYSTEMS

- Sharon Rodie, Suffolk and North East Essex Integrated Care System Central Team shared with the CS their Integrated Care Partnership Framework and their proposal for Patient and Public Involvement and Health Equity.
- Website <https://www.sneeics.org.uk> - look at Thinking Differently Together, Community Ambition and Community Connectors as well as their commitment to co-production.
- 1 July 2022: New ICS established. 'Can Do' Expo 2022.
- December 2022: First ICS Integrated Care Strategy.
- April 2023: First NHS ICB Plan

The CS Members welcomed the proposals, however, were concerned that they may not happen and, therefore, will not be effective. CS Members **will need to re enforce the coproduction principles at every opportunity**. Patient groups in Mid Essex have been invited by their Integrated Care Board to co-develop patient engagement. ICSs will develop at different rates, however, it is important that patients/carers have a voice in the process. People with lived experience are involved by condition in the Herts and west Essex ICS via task and finish projects e.g. cardiovascular, dementia. **Patient desired outcomes defining the strategy and plans is a very good idea**. HealthWatch will need to deliver on their national mandates and as being the 'consumers' champion.

Action: Sharon Rodie agreed to return to share progress with the CS.

Action: KM to arrange co-production meetings with each of the Integrated Care Systems to support implementation, evaluation and consistency of co-production across the Region.

AOB

There is a need for champions for each specific condition to raise their profile within the ICSs. For example, dementia is only diagnosed in about 1-1.5% of population depending on region. It takes a lot of local focus to get needs met where it is not a mainstream

acute condition such as strokes, diabetes, lung cancer etc. Is this a big opportunity for the CS to work on maybe as it is working for dementia in Herts?

Faster Diagnosis Standard: Skin Cancer (Paul Osman) has been published on the CS website: <https://www.eocitizenssenate.org/reports>

Patient and Public Involvement Drop-in every Tuesday 3pm-5pm on Zoom accessible on the CS website: <https://www.eocitizenssenate.org/reports>

Sharon Rodie and the members were thanked and there was a general feeling that it was a good meeting.

NEXT MEETING Tuesday 23rd August 2022 11am-12:30pm on Zoom

