

## Citizens' Senate meeting no 30

27<sup>th</sup> April 2021, 11.00 - 12.30

### Meeting notes

- We kicked-off by reminding ourselves of our mission and aims and reflected on the day's quote by Maya Angelou - *'I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel....'*

We welcomed Kevin, David & Claire - they each gave us a summary of their background and current involvement.

- **Innovation** - I summarised the background and aspirations of the NHS Innovation Accelerator. The Citizens' Senate has had a long relationship with the NIA, promoting the Annual Fellows Programme and innovations over many years. We are committed to raising awareness of innovations and using our voice to encourage adoption and spread, wherever we see a benefit to patients.

For 2021/2022, applications were required to address three core themes - **COVID-19, Workforce and Mental Health**. From over 86 applications, 12 were selected following a rigorous and demanding multi-stage assessment process, adjudicated by a panel consisting of members from NHSE/I, AHSNs, NICE, Association of Medical Research Charities (AMRC) and The Health Foundation

We introduced the innovations of three Fellows, who are keen to present to the CS and obtain our support (see slides). We discussed how we could accommodate them in the limited time during the remaining meetings this year. We agreed that we would allocate one innovation at each of the remaining sessions but will request for their presentations to be sent to us in advance of the meeting. This will allow us to prepare questions of clarity and find out more details of the innovation, which will ultimately save time. I will contact the Fellows and make arrangements and will advise in due course

- **East of England Ambulance Service Trust** - Luke Squibb, Head of Operations, shared his experience of front-line services during the pandemic. He gave us valuable insight to the operations and challenges staff faced. He also revealed important performance statistics, comparing the height of the pandemic with current stats. It was an informative and interesting presentation and allowed us to reflect on the extraordinary challenges staff faced. We agreed to develop a closer relationship with the Citizens' Senate, so that we could support them with a collective voice during the impending health reform/transformation.
- **Engaging with the system** - I presented ICS proposals following the Government White Paper, together with timescales. In a nutshell, proposals to support and enable

the health and care workforce, organisations and wider system to work together to improve, integrate and innovate. A combination of:

- different parts of the NHS joining up better and;
- The NHS and local government forming dynamic partnerships to address some of society's most complex health problems. See slides for more details.

**Please make a note in your calendars, next meetings - 11.00 - 12.30**

**24/6/2021**

**24/8/2021**

**28/10/2021**

**16/12/2021**