



A year of learning, sharing and connecting

As is traditional at this time of year, I've been looking back and reflecting on what we've achieved in 2018, while also making plans for a fresh year ahead.

This has been an important year for the Eastern PSC team, one that's seen us working across the region delivering three national workstreams (Deterioration, Culture and the Maternal and Neonatal Health Safety Collaborative) as well as our ongoing work to maximise improvement capacity and capability. We've delivered two very

successful PSC learning events this year, one themed around culture and the other deterioration, not to mention workshops on quality improvement, human factors, measurement for improvement, and teaching and coaching.

We are also very proud of our Medications Safety Network which has grown to over 50 members this year. The network delivered two successful events focusing on polypharmacy and medicines optimisation and how to work together for better medications safety. The East of England also boasts over 80 Q members who are all collaboratively working to make improvements.

I'm sure you'll agree, it's been quite a year, full of learning, sharing and positive connections. Wherever you are and whatever you're doing over the festive period, I wish you all a very happy Christmas. The Eastern PSC team look forward to working with you in 2019.

Caroline Angel, Director – Patient Safety
Eastern Patient Safety Collaborative (PSC)

News

What do you think about the proposed NHS patient safety strategy?

NHS Improvement are inviting organisations and individuals to participate in a consultation on the proposed patient safety strategy for the NHS. A system wide effort will be needed to deliver the ambition that has been set out and getting views from across the system at this stage is key to achieving a national patient safety strategy that is right for all parts of the NHS.

[Have your say before 15 February 2019 >>](#)

Fancy a change in 2019? Join the PSC Team

We are recruiting for three exciting posts in the Eastern PSC team: Clinical Improvement Lead – Deterioration, Human Factors Adviser and Quality Improvement Project Manager. Please consider applying or pass the information on to anyone else you know who might be interested.

[Apply before 7 January 2019 >>](#)

Maternal and Neonatal Health Safety Collaborative

Jill Houghton, our Maternity Clinical Lead, is looking forward to the next National Learning Set for the Maternal and Neonatal Health Safety Collaborative, which is taking place 16-18 January in Bristol. This learning set is the second of three sets of training support sessions for the active wave of trusts involved in the collaborative, and is organised by NHS Improvement. The National Learning Set will focus on: just culture and psychological safety, creating situational awareness, safety perspectives, influencing leaders, and much more.

Community Pharmacy Patient Safety Group publishes priorities for 2019

The [Community Pharmacy Patient Safety Group](#) consists of community pharmacy chains and independent pharmacies, providing a forum for them to share and learn from each other to improve patient care and reduce harm. The group has outlined their priorities for the coming year. They are always keen to collaborate to collectively improve patient safety, so

if there is anything you are particularly interested in, or would like to hear more about, please get in touch with them by emailing contact@pharmacysafety.org.

[Read the group's priorities >>](#)

Resources and opportunities



WATCH: Spreading Innovation and Improvement in the NHS webinar

The Health Foundation's report, [The Spread Challenge](#), explores the difficulties around spreading innovations and improvements across the NHS. In this webinar on 18 January, a panel of experts will explore and discuss the research findings, giving practical examples of successful spread and tips on how to support effective uptake of new ideas.

[How to join the webinar >>](#)

The Care Quality Commission and improvement: a system-wide issue

 [Governance and regulation](#) [Quality improvement](#)



Department
of Health &
Social Care

▶ APPLY: National funding to support the use of electronic prescribing

The Department of Health and Social Care has [announced the first 13 trusts](#) to receive a share of £78 million national funding to support the implementation of electronic prescribing and medicines administration. The funding will accelerate the introduction of these systems to provide safer, better quality patient care. Further trusts can bid for funding through their chief pharmacist, who can apply through the Hospital Pharmacy and Medicines Optimisation Collaboration Hub. [Contact enquiries@improvement.nhs.uk](mailto:Contact.enquiries@improvement.nhs.uk) for [info on how to apply >>](#)



▶ LEARN: Improvement Fundamentals

A new programme of online courses are now available for those involved in health and social care. Are you working in, or with, health and social care and keen to put your improvement ideas into practice? Are you eager to hear from colleagues across the country with the same challenges? The Improvement Fundamentals is a programme of online, self-directed mini-courses in QI for those involved in health or social care services. [Fine out more >>](#)



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