

# Evidence-based framework for quality and safety in the processes and structures in perioperative care



## Place, environment, facilities and equipment

The physical space, tools, and resources needed to ensure safe and effective care before, during and after surgery.



## Leadership, management and governance

The systems of leadership, governance, management and administration needed to support the delivery of care before, during and after surgery.



## Organisational culture

The culture of the organisation, including the extent to which values, behaviours and attitudes are patient-centred and demonstrate inclusiveness, fairness, and encouragement for speaking up about concerns.



## Shared decision-making and partnerships

Extent to which communication between patients, carers, and staff is oriented towards reaching shared understanding of what care will involve, including likely outcomes, risks and expectations, to help patients and carers make informed decisions throughout their surgical journey.



## Multidisciplinary working, teamwork and care co-ordination

Extent to which staff in different roles demonstrate optimised teamwork, team communication, and coordination to provide joined-up care across services before, during and after surgery.



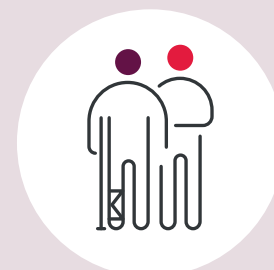
## Patient optimisation and preparation (preoperative assessment and care)

Extent to which there are effective systems for ensuring that patients are as healthy as possible before their operation, with their fitness assessed and improved from the point of referral to the point of admission, to increase the likelihood of positive outcomes and recovery.



## Availability and use of clinical care protocols, policies and guidelines

The availability and use of protocols, policies, guidelines, checklists, systems, patient monitoring, and documentation in the management and delivery of care from the patient's admission through to discharge.



## Post-operative care, discharge, follow-up and support

The co-ordination of care and support after an operation, once a patient is discharged from the recovery area, includes rehabilitation, discharge and post-discharge support.



## Staff education, training and competence

The education, training, experience and competence of the staff who provide care before, during and after surgery



## Workforce planning, capacity and support

Extent to which staffing is optimised in terms of sufficient numbers with the right mix of skills, with staff well supported to give good care before, during and after surgery.